

Pursuing best practice in governance at Queensland's State Library

OVERVIEW

The State Library of Queensland is Queensland's leading reference and research library. Responsible for collecting and preserving a comprehensive collection of Queensland's cultural and documentary heritage the Library also provides free access to information for all Queenslanders through state-wide public libraries and Indigenous Knowledge Centres. The State Library Board sought evaluation of their Board and Chair performance, and Positive Solutions was engaged to conduct this evaluation.

BRIEF

Positive Solutions was required to conduct an online survey of Board members, facilitate a discussion, and generate a report outlining survey outcomes and strategies. The key objectives were to seek open feedback from board members and review this information to identify opportunities for improvement by refining or streamlining board processes.

APPROACH

We invited all board members to complete a customised survey designed to evaluate Board and Chair performance across a range of dimensions and board functions. Findings from the respondents, supplemented with comments provided during follow-up phone interviews, were collated. These findings along with a critical review of selected board documentation were presented to the State Library Board in a report, followed by a workshop session that addressed issues arising and identified areas meriting future action.

RESULT

The evaluation of the State Library Board evidenced an effective Chair and a harmonious, collaborative Board. Positive Solutions identified opportunities for enhancements in board papers and some streamlining of board processes.

SEE ALSO:

- > [NIDA Governance and Board Review](#)
- > [State Library Victoria Business Modelling](#)
- > [Southbank Governance](#)
- > [Arts Queensland Governance Review](#)
- > [Shepparton Art Museum Board Development](#)